CIVIC BUSINESS INC.

Certified Pre-Owned Canon Program

CMC Business Systems offers the Certified Pre-Owned Canon Program as a cost effective alternative to the new Canon equipment CMC offers. Certified Pre-Owned equipment is usually one (and never more than two) generations behind the most current manufactured model. The meter is no more than 25% of the copier's useful life and carries the same guarantees and protection as brand new models.

CMC is unique in its ability to offer Certified Pre-Owned Canon copiers for a number of reasons:

- CMC has its own leasing program which allows for a great selection of lease returns that have been under CMC maintenance from day one.
- CMC Operations Manager has over 25 years in the copier business (started out as a technician) which ensures quality input on selecting units for the program.

CMC puts all equipment selected for the program through a quality assurance process to ensure that all pre-owned systems will have the same service pricing, financing rates, and performance guarantees equal to that of brand new equipment.

The quality assurance steps include:

- 1. Proper selection of core that meets CMC standards, to include low meter read.
- 2. Remove all sub assemblies.
- 3. Use of air compressor to blow out the frame/cavity to remove all toner and paper dust.
- 4. All sub assemblies are completely inspected replacing all worn parts.
- 5. All firmware updates are downloaded to ensure unit is updated.
- 6. Overall performance is checked to include accessories.
- 7. Unit is inspected or "certified" by quality inspector (same process we use for new machines).
- 8. Unit is then shrink-wrapped to maintain cleanliness prior to delivery.

CMC does everything possible to offer a reliable product to those customers looking for a reliable alternative to new equipment.